

DVV Clarification: 5.1.4 The Institution adopts following for redressal of students grievance including sexual harassment and ragging cases

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Co-Ordinator
Internal Quality Assurance Cell
Arts, Commerce and Science College, Lanja




Principal
Arts, Commerce & Science College,
Lanja, Dist. Ratnagiri (Maharashtra)

STUDENTS GRIEVANCE COMMITTEE

New Education Society's Arts, Commerce and Science College, Lanja has constituted Students Grievance Committee as per guideline laid by the UGC (University Grant Commission (Grievance Redressal) Regulations, 2012). The committee has been constituted with seven members to review the grievances of college students.

Preamble:

The goal of "The Students Grievances Committee" is to maintain a supportive, comprehensive learning educational environment. By explaining and persuading the grievance procedure in accordance with the college's rules and regulations, the committee allows a student to express their grievances. In a strictly confidential way, the Students Grievance Redressal Committee investigates and evaluates the nature and trend of the complaints. The notion of the "right to be heard and right to be treated without bias" has received emphasis on fairness.

Objectives:

1. To assist students who have been denied access to college services to which they are entitled.
2. To teach college staff members to be polite, responsible, and responsive when speaking with students.
3. To ensure that complaints from students are resolved effectively and fairly.

Functions:

1. Redress of Student Complaints to address academic administrative issues.
2. Coordinating the resolution of the complaint between the department and the students.
3. Providing the Students with direction on how to solve their issues.



Constitution of the Students Grievance Redressal Committee:

| Sr. No. | Name | Designation | Contact Number |
|---------|----------------------------------|-------------|----------------|
| 1 | Dr. Arvind Samb Kulkarni | Principal | 9823338708 |
| 2 | Dr. Rajiv B. Kamble | Coordinator | 8087350074 |
| 3 | Dr. Suvarna Anant Deuskar | Member | 9970202150 |
| 4 | Mr. Dhanajay Madhukar Kshirsagar | Member | 7721068700 |
| 5 | Dr. Vikrant Balkrishna Berde | Member | 7387766390 |
| 6 | Dr. Machindra Lahu Kumbhar | Member | 9922543074 |
| 7 | Dr. Ranjan Suresh Khatu | Member | 9420910941 |

Mechanism:

The complaints made by the student are addressed by this committee. Anyone with a general complaint is welcome to speak with the principal and other SGRC members. If the student refuses to appear in person, a written grievance may be placed in the administration building's Complaint Box. On the college website, the SGRC has a section for online complaints.

Students are urged to remember that filing a complaint is significant; therefore they must exercise this authority responsibly. At the same time, the college guarantees students that their identities won't be revealed to anyone and that any complaints would be handled in confidence.

The complaint management mechanism is carried out in two levels in this college:

1. The mentor and department head, a credentialed teacher, handles grievances at the departmental level.
2. Departmental level issues that cannot be handled are forwarded to the college's SGRC. The student can then take their issues to the institution's SGRC.

Issues are resolved by the committee, guided by Ho. Principal, in conjunction with management, parents, and faculty, depending on the nature of the complaint. The Management, HOD, Class Teachers, Various Staff Coordinators, and Students' Grievance Redressal Committee shall work together to handle concerns quickly and fairly.



Steps to Follow When Logging Complaints:

1. The student may compose their complaint and place it in the complaint box using the template provided (found in Office).
2. On the college website, students can also file an online grievance redress form.
3. Please refer to UGC Notifications as UGC Regulations, 2012 for more information.



Format of Grievance:

Fill the Grievance Form as per the details mentioned below.

Name of Student: _____

Class: _____

Roll No.: _____

Department: _____

Address: _____

Mobile No.: _____

Nature of Grievance:

Academic:

Financial:

Library:

Office:

Ragging:

Harassment:

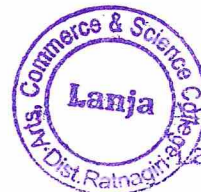
Examination & result:

Any Other: _____

Details of the Complaint:


Coordinator
SGRC


Coordinator
IQAC





Principal
Principal
Lanja, Dist. Ratnagiri (Maharashtra)

STUDENT GRIEVANCE REDRESSAL CELL

Committee Report Justifying the Objectives

New Education Society's Arts, Commerce & Science College, Lanja is affiliated with University of Mumbai and strictly follows the rules and regulations for the formation of Statutory Committees. Student Grievance Redressal Cell is constituted as per the guidelines of UGC (University Grants Commission) and University of Mumbai. The Cell fairly works under the able guidance of the college Principal Hon. Dr. Arvind Kulkarni while Dr. Rajiv Kamble is the coordinator of the cell. Students are free to put forward their complaints formally or informally (either by means of lodging complaint or by dropping it in the complaint box).

Some of the students have informally put forwarded their complaints by using the complaint box. These complaints are quite common complaints, majority of them are about the college infrastructural facility and maintenance. These complaints were about the cleanliness of the classrooms, light and fan maintenance, rain water disturbance, supply of text books, etc. These complaints were considered seriously by the authority of cell members and taken the follow up to redress them all at the earliest. Fortunately, even not a single complaint is lodged by students, of-course such conditions are not fortunately prevailed on. Basically, people from this area are very simple and non-argumentative which entails no dispute. The Cell endeavours to meet with the objectives of its very formation.


Coordinator

Student Grievance Redressal Cell




Principal

Arts, Commerce & Science College,
Lanja, Dist. Ratnagiri (Maharashtra)

New Education Society's
Arts, Commerce and Science College, Lanja
Student Grievance Redressal Cell

2021-22

Notice

All the members of Student Grievance Redressal Cell are hereby informed that an online meeting is scheduled on **Wednesday dated 30/06/2021** under the Chairship of Hon. Principal. Kindly attend the same in time.

Time- **10:30am** Venue- **Google Meet**

The following issues will be considered for discussion.

- 1) To read and confirm the minutes of the last meeting.
- 2) To discuss and decide working of SGRC during COVID-19.
- 3) Any other points with the prior permission of the Chairship.

APY
Principal
Arts, Commerce & Science College,
Lanja, Dist.Ratnagiri(Maharashtra)

- 1) Dr. Rajiv B. Kamble
- 2) Dr. Suvarna A. Deuskar
- 3) Mr. Dhananjay M. Kshirsagar
- 4) Dr. Vikrant B. Berde
- 5) Mr. Macchindra L. Kumbhar
- 6) ~~Mr.~~ Ranjan S. Khatu


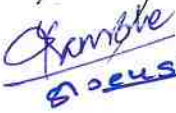




- *Kamble*
- *Deuskar*
- *Kshirsagar*
- *Berde*
- *PS*



Minutes

An online meeting of Student Grievance Redressal Cell was conducted on Google Meet dated on- (Wednesday) 30/06/2021 at-10:30 am under the chairship of Hon. Principal Dr. A.S. Kulkarni. The following members were present for the same.

- 1) Hon. Dr. Arvind S. Kulkarni
- 2) Dr. Rajiv B. Kamble
- 3) Dr. Suvarna A. Deuskar
- 4) Mr. Dhananjay M. Kshirsagar
- 5) Dr. Vikrant B. Berde
- 6) Mr. Macchindra L. Kumbhar
- 7) Mr. Ranjan S. Khatu

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- 1) The online meeting was started with the welcome note of the Convener.
- 2) It was unanimously decided that we are still under the unprecedented situation of COVID-19, we are supposed to strictly follow the rules and regulations laid down by the Central & State Government, which prevails on us for conducting no such meetings. However, each and every teacher should keep an online rapport with the students and suggest them the possible solutions over their problems. It was also suggested that priority should be given to the health of students during this lockdown period.
- 3) The meeting was concluded with vote of thanks.



New Education Society's

Arts, Commerce and Science College, Lanja

Student Grievance Redressal Cell

2021-22

Notice

All the members of Student Grievance Redressal Cell are hereby informed that a meeting is scheduled on Thursday dated 20/01/2022 under the Chairship of Hon. Principal. Kindly attend the same in time.

Time- **11:30am** Venue- **Principal's cabin**

The following issues will be considered for discussion.

- 01) To read and confirm the minutes of the last meeting.
- 02) To discuss about to bring into the notice of newly enrolled students about the Student Grievance Redressal Cell.
- 03) To discuss about to inform them the norms and procedure of Student Grievance Redressal Cell.
- 04) Any other points with the prior permission of the Chairship.

AS
Principal

Arts, Commerce & Science College,
Lanja, Dist.Ratnagiri(Maharashtra)

- 01) Mr. Rajiv B. Kamble
- 02) Dr. Suvarna A. Deuskar
- 03) Mr. Dhananjay M. Kshirsagar
- 04) Dr. Vikrant B. Berde
- 05) Mr. Macchindra L. Kumbhar
- 06) Mr. Ranjan S. Khatu

- *Kamble*
- *Deuskar*
- *Kshirsagar*
- *Berde*
- *Kumbhar*
- *Khatu*



Minutes

A meeting of Student Grievance Redressal Cell was conducted on Thursday dated 20/01/2022 at-11:30 am under the chairship of Hon. Principal Dr. A.S. Kulkarni. The following members were present for the same.

- 01) Hon. Dr. Arvind S. Kulkarni -
- 02) Mr. Rajiv B. Kamble -
- 03) Dr. Suvarna A. Deuskar -
- 04) Mr. Dhananjay M. Kshirsagar -
- 05) Dr. Vikrant B. Berde -
- 06) Mr. Macchindra L. Kumbhar -
- 07) ~~Mr.~~ Ranjan S. Khatu -

ASK
Kamble
S Deuskar
Kshirsagar
Berde
Kumbhar
RSK

- 01) The meeting was started with the welcome note of the Convener followed by the reading of minutes of last meeting and unanimously confirmed.
- 02) It was unanimously decided that as the college is started after the COVID-19 pandemic, we are now able to conduct the regular activities. It was then suggested that as usually first year students should be collected together in an alumni hall on Friday dated 21/01/2022 and make them aware about the working of Student Grievance Redressal Cell. It was also suggested that the meeting for Arts and Commerce students should be held in morning session and for Science students in Afternoon session. However, care should be taken of putting masks on everyone's face.
- 03) It was also decided that to give the detailed information about the norms and procedure of the Cell to these students so that they will get clear idea about this cell and other cells. Student should also be informed that they can use Complaint/Suggestion Box place at the front area of the college if they feel it convenient for them.
- 04) The meeting was concluded with the vote of thanks.



New Education Society's
Arts, Commerce and Science College, Lanja
Student Grievance Redressal Cell

2020-21

Notice

All the members of Student Grievance Redressal Cell are hereby informed that a meeting is scheduled on **Monday dated 07/09/2020** under the Chairship of Hon. Principal. Kindly attend the same in time.

Time- **11:30am** Venue- **Principal's cabin**

The following issues will be considered for discussion.

- 01) To read and confirm the minutes of the last meeting.
- 02) To discuss and decide working of SGRC during COVID-19.
- 03) Any other points with the prior permission of the Chairship.

AS
Principal
Arts, Commerce & Science College,
Lanja, Dist.Ratnagiri(Maharashtra)

- 01) Dr. Rajiv B. Kamble
- 02) Dr. Suvarna A. Deuskar
- 03) Mr. Dhananjay M. Kshirsagar
- 04) Dr. Vikrant B. Berde
- 05) Mr. Macchindra L. Kumbhar
- 06) ~~Mr.~~ Ranjan S. Khatu



Minutes

A meeting of Student Grievance Redressal Cell was conducted on Monday dated 07/09/2020 at-11:30 am under the chairship of Hon. Principal Dr. A.S. Kulkarni. The following members were present for the same.

- 01) Hon. Dr. Arvind S. Kulkarni
- 02) Dr. Rajiv B. Kamble
- 03) Dr. Suvarna A. Deuskar
- 04) Mr. Dhananjay M. Kshirsagar
- 05) Dr. Vikrant B. Berde
- 06) Mr. Macchindra L. Kumbhar
- 07) Mr. Ranjan S. Khatu

ASK
Kamble
Deuskar
Kshirsagar
Berde
Kumbhar
Khatu

- 01) The meeting was started with the welcome note of the Convener followed by the reading of minutes of last meeting and unanimously confirmed.
- 02) It was unanimously decided that while following the rules and regulations laid down by the Central & State Government in regards with the COVID-19 pandemic, there is no possibility of conducting such meetings. However, each and every teacher should keep an online rapport with the students and suggest them the possible solutions over their problems. It was also suggested that priority should be given to the health of students during this lockdown period.
- 03) The meeting was concluded with vote of thanks.



New Education Society's
Arts, Commerce and Science College, Lanja
Student Grievance Redressal Cell

2018-19

Notice

All the members of Student Grievance Redressal Cell are hereby informed that a meeting is scheduled on **Friday** dated **20/07/2018** under the Chairship of Hon. Principal. Kindly attend the same in time.

Time- **10:30 am** Venue- **Principal's cabin**

The following issues will be considered for discussion.

- 1) To read and confirm the minutes of the last meeting.
- 2) To discuss about to bring into the notice of newly enrolled students about the Student Grievance Redressal Cell.
- 3) To discuss about to inform them the norms and procedure of Student Grievance Redressal Cell.
- 4) Any other points with the prior permission of the Chairship.

Principal
Principal
Arts, Commerce & Science College,
Lanja, Dist.Ratnagiri(Maharashtra)

- 1) Mr. Rajiv B. Kamble
- 2) Dr. Rajendra A. Shevde
- 3) Mr. Dhananjay M. Kshirsagar
- 4) Dr. Vikrant B. Berde
- 5) Mr. Macchindra L. Kumbhar
- 6) Mr. Ranjan S. Khatu



Minutes

A meeting of Student Grievance Redressal Cell was conducted on **Friday** dated **20/07/2018** at-10:30 am under the chairship of Hon. Incharge Principal Dr. Suvarna Deuskar. The following members were present for the same.

- 01) Dr. Suvarna A. Deuskar
- 02) Mr. Rajiv B. Kamble
- 03) Mr. Dhananjay M. Kshirsagar
- 04) Dr. Vikrant B. Berde
- 05) Dr. Rajendra Shevde
- 06) Mr. Ranjan S. Khatu
- 07) Mr. Macchindra L. Kumbhar

- Deuska
- Kamble
- Kshirsagar
- Berde
- Shevde
- Khatu
- Kumbhar

- 01) The meeting was started with the welcome note of the Convener followed by the reading of minutes of last meeting and unanimously confirmed.
- 02) It was unanimously decided that as usually first year students (Newly Enrolled) should be collected together in an alumni hall on Saturday dated 21/07/2018 and make them aware about the working of Student Grievance Redressal Cell. Mr. Dhananjay Kshirsagar suggested that as usually the meeting for Arts and Commerce students should be held in morning session and for Science students in Afternoon session.
- 03) It was also decided that to give the detailed information about the norms and procedure of the Cell to these students so that they will get clear idea about this cell and other cells. Student should also be informed that they can use Complaint/Suggestion Box place at the front area of the college if they feel it convenient for them.
- 04) The meeting was concluded with the vote of thanks proposed by Dr. Vikrant Berde.



New Education Society's
Arts, Commerce and Science College, Lanja
Student Grievance Redressal Cell

2018-19

Notice

All the members of Student Grievance Redressal Cell are hereby informed that a meeting is scheduled on Tuesday dated **28/08/2018** under the Chairship of Hon. Principal Dr. Arvind Kulkarni. Kindly attend the same in time.

Time- 11:45 am **Venue- Principal's cabin**

The following issues will be considered for discussion.

- 01) To read and confirm the minutes of the last meeting.
- 02) To discuss about the complaints raised by students.
- 03) Any other points with the prior permission of the Chairship.


Principal
Arts, Commerce & Science College,
Lanja, Dist.Ratnagiri (Maharashtra)

- 1) Mr. Rajiv B. Kamble
- 2) Mr. Dhananjay M. Kshirsagar
- 3) Dr. Vikrant B. Berde
- 4) Dr. Rajendra Shevde
- 5) Mr. Macchindra L. Kumbhar
- 6) Mr. Ranjan S. Khatu



Minutes

A meeting of Student Grievance Redressal Cell was conducted on Tuesday dated-28/08/2018 at-11:45 am under the chairship of Hon. Principal Dr. Arvind Kulkarni. The following members were present for the same.

- 1) Dr. A.S. Kulkarni
- 2) Mr. Rajiv B. Kamble
- 3) Mr. Dhananjay M. Kshirsagar
- 4) Dr. Vikrant B. Berde
- 5) Dr. Rajendra Shevade
- 6) Mr. Macchindra L. Kumbhar
- 7) Mr. Ranjan S. Khatu

- *A.S. Kulkarni*
- *Rajiv B. Kamble*
- *Dhananjay M. Kshirsagar*
- *Vikrant B. Berde*
- *Rajendra Shevade*
- *Macchindra L. Kumbhar*
- *Ranjan S. Khatu*

- 1) The meeting was started with the welcome note of the Convener followed by the reading and confirming the minutes of last meeting.
- 2) In regards with the complaints raised/lodged by the students, it is said there are two complaints about the showers of rain water are getting in during the rainfall due to the sliding window is not working and some of the wooden benches are broken. It was then suggested that maintenance of the said work will be done on priority basis, and the order for new benches will be given very soon.
- 3) The meeting was concluded with the vote of thanks.



New Education Society's
Arts, Commerce and Science College, Lanja
Student Grievance Redressal Cell

2018-19

Notice

All the members of Student Grievance Redressal Cell are hereby informed that a meeting is scheduled on **Friday** dated **08/02/2019** under the Chairship of Hon. Principal. Kindly attend the same in time.







Time- **11:30am** Venue- **Principal's cabin**

The following issues will be considered for discussion.

- 01) To read and confirm the minutes of the last meeting.
- 02) To discuss about the complaints raised by the students.
- 03) Any other points with the prior permission of the Chairship.


Principal
Arts, Commerce & Science College,
Lanja, Dist.Ratnagiri(Maharashtra)

- | | | |
|---------------------------------|---------------|---|
| 01) Mr. Rajiv B. Kamble | - (In-charge) | - |
| 02) Dr. Rajendra A. Shevde | - (Member) | - |
| 03) Mr. Dhananjay M. Kshirsagar | - (Member) | - |
| 04) Dr. Vikrant B. Berde | - (Member) | - |
| 05) Mr. Macchindra L. Kumbhar | - (Member) | - |
| 06) Mr. Ranjan S. Khatu | - (Member) | - |



Minutes

A meeting of Student Grievance Redressal Cell was conducted on Friday dated 08/02/2019 at-11:30 am under the chairship of Hon. Dr. A S Kulkarni. The following members were present for the same.

- 1) Dr. Arvind S. Kulkarni
- 2) Mr. Rajiv B. Kamble
- 3) Mr. Dhananjay M. Kshirsagar
- 4) Dr. Vikrant B. Berde
- 5) Mr. Macchindra L. Kumbhar
- 6) Dr. Rajendra Shevde
- 7) Mr. Ranjan S. Khatu

ASK
Kamble
Kshirsagar
Berde
Kumbhar
RS
RS

- 1) The meeting was started with the welcome note of the Convener followed by the reading and confirming the minutes of last meeting.
- 2) In regards with the complaints raised/lodged by the students, it is said that one complaint has been dropped by student in the suggestion box in connection with the cleanliness of the classrooms. It was then suggested that urgent instructions will be given to the concerned peons for cleaning the classrooms on daily basis and the follow-up of these things should be taken by the concerned authority on daily basis and report the same to the principal.
- 3) At the time of any other points, Hon. Principal Dr. AS Kulkarni suggested to replace the name of Dr. Suvarna Deuskar madam in the name of Dr. Rajendra Shevde as the committee member of Student Grievance Redressal Cell from the next academic year so that it will be helpful for the smooth conduct of the committee.
- 4) The meeting was concluded with the vote of thanks proposed by Mr. Rajiv Kamble.



New Education Society's
Arts, Commerce and Science College, Lanja
Student Grievance Redressal Cell

2017-18

Notice

All the members of Student Grievance Redressal Cell are hereby informed that a meeting is scheduled on **Saturday** dated **15/07/2017** under the Chairship of Hon. Principal. Kindly attend the same in time.

Time- **12:30pm** Venue- **Principal's cabin**

The following issues will be considered for discussion.

- 1) To read and confirm the minutes of the last meeting.
- 2) To discuss about to bring into the notice of newly enrolled students about the Student Grievance Redressal Cell.
- 3) To discuss about to inform them the norms and procedure of Student Grievance Redressal Cell.
- 4) Any other points with the prior permission of the Chairship.

Shevde
Principal
Arts, Commerce & Science College,
Lanja, Dist.Ratnagiri(Maharashtra)

- 1) Mr. Rajiv B. Kamble
- 2) Dr. Rajendra A. Shevde
- 3) Mr. Dhananjay M. Kshirsagar
- 4) Dr. Vikrant B. Berde
- 5) Mr. Macchindra L. Kumbhar
- 6) Mr. Ranjan S. Khatu



Minutes

A meeting of Student Grievance Redressal Cell was conducted on Saturday dated 15/07/2017 at-12:30 pm under the chairship of Hon. Incharge Principal Dr. Suvarna Deuskar. The following members were present for the same.

- 1) Dr. Suvarna A. Deuskar
- 2) Mr. Rajiv B. Kamble
- 3) Mr. Dhananjay M. Kshirsagar
- 4) Dr. Vikrant B. Berde
- 5) Mr. Macchindra L. Kumbhar
- 6) Mr. Ranjan S. Khatu
- 7) Dr. Rajendra Shevde

Dr. Deuskar
Kamble
Kshirsagar
Berde
PS
RA

- 1) The meeting was started with the welcome note of the Convener followed by the reading of minutes of last meeting and unanimously confirmed.
- 2) It was unanimously decided that as usually first year students (Newly Admitted) should be collected together in an alumni hall on Monday dated 17/07/2017 and make them aware about the working of Student Grievance Redressal Cell. Mr. Dhananjay Kshirsagar suggested that the meeting for Arts and Commerce students should be held in morning session and for Science students in Afternoon session.
- 3) It was also decided that to give the detailed information about the norms and procedure of the Cell to these students so that they will get clear idea about this cell and other cells. Student should also be informed that they can use Complaint/Suggestion Box place at the front area of the college if they feel it convenient for them.
- 4) The meeting was concluded with the vote of thanks proposed by Mr. Rajan Khatu.



New Education Society's
Arts, Commerce and Science College, Lanja

Student Grievance Redressal Cell

2017-18

Notice

All the members of Student Grievance Redressal Cell are hereby informed that a meeting is scheduled on **Monday** dated **28/08/2017** under the Chairship of Hon. Principal. Kindly attend the same in time.

Time- **11:30am** Venue- **Principal's cabin**

The following issues will be considered for discussion.

- 1) To read and confirm the minutes of the last meeting.
- 2) To discuss about the complaints raised by students.
- 3) Any other points with the prior permission of the Chairship.

ASV
Principal
Arts, Commerce & Science College,
Lanja, Dist.Ratnagiri(Maharashtra)

- 1) Mr. Rajiv B. Kamble
- 2) Mr. Dhananjay M. Kshirsagar
- 3) Dr. Vikrant B. Berde
- 4) Dr. Rajendra Shevde
- 5) Mr. Macchindra L. Kumbhar
- 6) Mr. Ranjan S. Khatu

Kamble
Kshirsagar
Berde
Shevde
Kumbhar
Khatu



Minutes

A meeting of Student Grievance Redressal Cell was conducted on Monday dated-28/08/2017 at-11:30 am under the chairship of Hon. Principal Dr. Suvrna Deuskar. The following members were present for the same.

- 01) Dr. Suvarna A. Deuskar
- 02) Mr. Rajiv B. Kamble
- 03) Mr. Dhananjay M. Kshirsagar
- 04) Dr. Vikrant B. Berde
- 05) Dr. Rajendra Shevade
- 06) Mr. Macchindra L. Kumbhar
- 07) Mr. Ranjan S. Khatu

- S. Deuskar
- Kamble
- Kshirsagar
- Berde
- AS
- Khatu

- 1) The meeting was started with the welcome note of the Convener followed by the reading and confirming the minutes of last meeting.
- 2) In regards with the complaints raised/lodged by the students, it is said that no complaint has been put forwarded by the students.
- 3) Principal Dr. Suvarna Deuskar Madam suggested to display the committee on the notice board so that students will get an easy access with the committee officiates if required.
- 4) The meeting was concluded with the vote of thanks proposed by Dr. Rajendra Shevade.



New Education Society's
Arts, Commerce and Science College, Lanja

Student Grievance Redressal Cell

2017-18

Notice

All the members of Student Grievance Redressal Cell are hereby informed that a meeting is scheduled on **Tuesday** dated **13/03/2018** under the Chairship of Hon. Principal. Kindly attend the same in time.

Time- **11:30am** Venue- **Principal's cabin**

The following issues will be considered for discussion.

- 1) To read and confirm the minutes of the last meeting.
- 2) To discuss about the complaints raised by the students.
- 3) Any other points with the prior permission of the Chairship.

Principal
Principal
Arts, Commerce & Science College,
Lanja, Dist.Ratnagiri(Maharashtra)

- | | | |
|--------------------------------|---------------|---|
| 1) Mr. Rajiv B. Kamble | - (In-charge) | - |
| 2) Dr. Rajendra A. Shevde | - (Member) | - |
| 3) Mr. Dhananjay M. Kshirsagar | - (Member) | - |
| 4) Dr. Vikrant B. Berde | - (Member) | - |
| 5) Mr. Macchindra L. Kumbhar | - (Member) | - |
| 6) Mr. Ranjan S. Khatu | - (Member) | - |



Minutes

A meeting of Student Grievance Redressal Cell was conducted on Tuesday dated 13/03/2018 at-11:30 am under the chairship of Hon. Dr. Suvarna A. Deuskar (I/C Principal). The following members were present for the same.

- 01) Dr. Suvarna A. Deuskar
- 02) Mr. Rajiv B. Kamble
- 03) Mr. Dhananjay M. Kshirsagar
- 04) Dr. Vikrant B. Berde
- 05) Mr. Macchindra L. Kumbhar
- 06) Dr. Rajendra Shevde

- Deuskar
- Kamble
- Kshirsagar
- Berde
- Kumbhar
- Shevde

- 01) The meeting was started with the welcome note of the Convener followed by the reading and confirming the minutes of last meeting.
- 02) In regards with the complaints raised/lodged by the students, it is said that three complaints have been dropped by students in the suggestion box in connection with the cleanliness of the classrooms, Speed of fans and Text books. It was then suggested that urgent instructions will be given to the concerned peons for cleaning the classrooms on daily basis and the follow-up of these things should be taken by the concerned authority on daily basis and report the same to the principal. In regards with the second complaint, it was said that it is true that some of the fans are not working properly hence the repairing and maintenance work should be done urgently. Mr. D. M. Kshirsagar informed that there is a need to have enough number of text books for Commerce students because these students have the genuine problem of having adequate text books. However, some of the students are not returning the books in their given time, so that other students are not getting the books. We should strictly follow the system of borrowing and returning books. Then it was suggested that it should be informed to the Librarian and Lab Assistant to follow these instructions regularly so that in some extent we could make available these text books to needy students.
- 03) The meeting was concluded with the vote of thanks proposed by Mr. M.L. Kumbhar.



New Education Society's
Arts, Commerce and Science College, Lanja
Student Grievance Redressal Cell

2019-20

Notice

All the members of Student Grievance Redressal Cell are hereby informed that a meeting is scheduled on Thursday dated 18/07/2019 under the Chairship of Hon. Principal. Kindly attend the same in time.

Time- **11:30am** Venue- **Principal's cabin**

The following issues will be considered for discussion.

- 1) To read and confirm the minutes of the last meeting.
- 2) To discuss about to bring into the notice of newly enrolled students about the Student Grievance Redressal Cell.
- 3) To discuss about to inform them the norms and procedure of Student Grievance Redressal Cell.
- 4) Any other points with the prior permission of the Chairship.








- 1) Hon. Dr. Arvind S. Kulkarni -
- 2) Mr. Rajiv B. Kamble -
- 3) Dr. Suvarna A. Deuskar -
- 4) Mr. Dhananjay M. Kshirsagar -
- 5) Dr. Vikrant B. Berde -
- 6) Mr. Macchindra L. Kumbhar -
- 7) Mr. Ranjan S. Khatu -

Agc
Principal
Arts, Commerce & Science College,
Lanja, Dist. Ratnagiri (Maharashtra)

Rajiv B. Kamble
Dr. Suvarna A. Deuskar
Dhananjay M. Kshirsagar
Dr. Vikrant B. Berde
Macchindra L. Kumbhar
Ranjan S. Khatu

Minutes

A meeting of Student Grievance Redressal Cell was conducted on Thursday dated 18/07/2019 at-11:30 am under the chairship of Hon. Principal Dr. A.S. Kulkarni. The following members were present for the same.

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|--------------------------------|---|--|
| 1) Hon. Dr. Arvind S. Kulkarni | - |  |
| 2) Mr. Rajiv B. Kamble | - |  |
| 3) Dr. Suvarna A. Deuskar | - |  |
| 4) Mr. Dhananjay M. Kshirsagar | - |  |
| 5) Dr. Vikrant B. Berde | - |  |
| 6) Mr. Macchindra L. Kumbhar | - |  |
| 7) Mr. Ranjan S. Khatu | - |  |

- 1) The meeting was started with the welcome note of the Convener followed by the reading of minutes of last meeting and unanimously confirmed.
- 2) It was unanimously decided that as usually first year students (Newly Admitted) should be collected together in an alumni hall on Monday dated 22/07/2019 and make them aware about the working of Student Grievance Redressal Cell. It was also suggested that the meeting for Arts and Commerce students should be held in morning session and for Science students in Afternoon session.
- 3) It was also decided that to give the detailed information about the norms and procedure of the Cell to these students so that they will get clear idea about this cell and other cells. Student should also be informed that they can use Complaint/Suggestion Box place at the front area of the college if they feel it convenient for them.
- 4) The meeting was concluded with the vote of thanks.

New Education Society's

Arts, Commerce and Science College, Lanja

Student Grievance Redressal Cell

2019-20

Notice

All the members of Student Grievance Redressal Cell are hereby informed that a meeting is scheduled on **Monday** dated **05/08/2019** under the Chairship of Hon. Principal. Kindly attend the same in time.

Time- **11:30am** Venue- **Principal's cabin**

The following issues will be considered for discussion.

- 1) To read and confirm the minutes of the last meeting.
- 2) To discuss about the complaints raised if any
- 3) Any other points with the prior permission of the Chairship.

- 1) Hon. Dr. Arvind S. Kulkarni
- 2) Mr. Rajiv B. Kamble
- 3) Dr. Suvarna A. Deuskar
- 4) Mr. Dhananjay M. Kshirsagar
- 5) Dr. Vikrant B. Berde
- 6) Mr. Macchindra L. Kumbhar
- 7) Mr. Ranjan S. Khatu

Principal
Arts, Commerce & Science College,
Lanja, Dist.Ratnagiri(Maharashtra)

Kamble
Deuskar
Kshirsagar
Berde
Kumbhar
P82

Minutes

A meeting of Student Grievance Redressal Cell was conducted on Monday dated-05/08/2019 at-11:30 am under the chairship of Hon. Principal Dr. A.S. Kulkarni. The following members were present for the same.

- 01) Hon. Dr. Arvind S. Kulkarni
- 02) Mr. Rajiv B. Kamble
- 03) Dr. Suvarna A. Deuskar
- 04) Mr. Dhananjay M. Kshirsagar
- 05) Dr. Vikrant B. Berde
- 06) Mr. Macchindra L. Kumbhar
- 07) Mr. Ranjan S. Khatu

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- 1) The meeting was started with the welcome note of the Convener followed by the reading and confirming the minutes of last meeting.
- 2) In regards with the complaints raised/lodged by the students, it is said that no complaint has been put forwarded by the students.
- 3) The meeting was concluded with the vote of thanks.

New Education Society's
Arts, Commerce and Science College, Lanja

Student Grievance Redressal Cell

2019-20

Notice

All the members of Student Grievance Redressal Cell are hereby informed that a meeting is scheduled on **Tuesday** dated **25/02/2020** under the Chairship of Hon. Principal. Kindly attend the same in time.

Time- **1:30pm** Venue- **Principal's cabin**

The following issues will be considered for discussion.

- 1) To read and confirm the minutes of the last meeting.
- 2) To discuss about the complaints raised by the students.
- 3) Any other points with the prior permission of the Chairship.

- 01) Hon. Dr. Arvind S. Kulkarni
- 02) Dr. Rajiv B. Kamble
- 03) Dr. Suvarna A. Deuskar
- 04) Mr. Dhananjay M. Kshirsagar
- 05) Dr. Vikrant B. Berde
- 06) Mr. Macchindra L. Kumbhar
- 07) Mr. Ranjan S. Khatu

AK
Principal
Arts, Commerce & Science College,
Lanja, Dist. Ratnagiri (Maharashtra)

Rajiv B. Kamble
-
Suvarna A. Deuskar
-
Dhananjay M. Kshirsagar
-
Vikrant B. Berde
-
Macchindra L. Kumbhar
-
Ranjan S. Khatu
-

Minutes

A meeting of Student Grievance Redressal Cell was conducted on Tuesday dated 25/02/2020 at-1:30 pm under the chairship of Hon. Principal Dr. A.S. Kulkarni. The following members were present for the same.

- 01) Hon. Dr. Arvind S. Kulkarni
- 02) Dr. Rajiv B. Kamble
- 03) Dr. Suvarna A. Deuskar
- 04) Mr. Dhananjay M. Kshirsagar
- 05) Dr. Vikrant B. Berde
- 06) Mr. Macchindra L. Kumbhar
- 07) Mr. Ranjan S. Khatu

- ASK
- Kamble
- Deuskar
- Kshirsagar
- Berde
- Kumbhar
- Khatu

- 01) The meeting was started with the welcome note of the Convener followed by the reading and confirming the minutes of last meeting.
- 02) In regards with the complaints raised/lodged by the students, it is said that two complaints have been dropped by students in the suggestion box in connection with the cleanliness of the classrooms. It was then suggested that the follow-up of these things should be taken by the concerned authority on daily basis.
- 03) The meeting was concluded with the vote of thanks.